

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



GOOD VIBE POLICY

- Beautiful souls & talented guests, whether individuals, friends, or families, seeking meaningful modern nomad experiences, are welcomed with open arms.
- Our space is a nest of harmony & simplicity, dedicated to mindfulness, creativity, and a deep connection to the surrounding nature. Together, we create moments of inspiration, growth, and respect.

ACTIVITIES & EXCURSIONS POLICY

- All activities and excursions are organized by reliable third-party partners.
We are not responsible for any changes, cancellations, or incidents during these services. We strongly recommend that guests obtain international travel and activity insurance for their safety and peace of mind. Thank you for your understanding and preparedness.

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



CHECK-IN

From 2:00 PM

Minimum

CHECK-OUT

By 11:30 AM

Maximum



LATE CHECK-OUT

Upon request, Subject to availability:

Until 1 PM	Free of Charge
1 PM TO 3 PM	25% of room rate
3 PM TO 5 PM	50% of room rate
After 5 PM	Full night charge

AFTER CHECK-OUT (Use Of Facilities):

Access to the pool and restrooms

After check-out requires:




- Consumption at the hotel restaurant
- Or €20 fee per guest

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



ROOM OCCUPANCY POLICY

- Double Room: Maximum 2 guests
 - Triple Room: Maximum 3 guests
 - Quadruple Room: Maximum 4 guests
-  No extra person is allowed beyond the stated capacity of each room.
-  Children and infants count toward total occupancy.
-  Extra beds or sleeping bags are not permitted.
- Each room is equipped with a fireplace, which can be lit upon request. We kindly ask that the fireplace window must remain slightly open when the fire is lit. Please note: fire monitoring is your sole responsibility.
 - A cleanliness check will be conducted upon request in your room. Please remember that we are located in the desert. If you would like to change the bathroom

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS

linen, kindly place them outside, in front of your room's door, and note that any heavy soiling will be charged to the guest.

- Guests undertake to return the rooms in perfect condition at the end of their stay, and to declare and financially assume any possible damage for which they may be responsible.
- Please note that rooms are not designated for meals, and we do not permit candles to be lit in the venue, for obvious reasons, except for those on the cake!

HERE IN THE DESERT, MORE THAN ANYWHERE ELSE,
WE RELY ON YOUR KIND COOPERATION

- Please avoid leaving lights on unnecessarily.
- We kindly ask that you use water responsibly.
- To ensure the proper functioning of the individual sanitation system, please dispose of nothing in the toilet other than toilet paper.

Other waste should be placed in the provided bin.

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



BATHING SUIT /NUDITY POLICY

- For the comfort and respect of all guests:

No nudity is allowed outside of private rooms or bathrooms, in the Lodge premises.

Guests are kindly asked to cover up when moving away from sun loungers or communal outdoor areas. Please ensure you are properly dressed in all public areas, including around the Lodge garden, and hallways. Failure to comply may result in being asked to leave the premises.

Thank you for respecting the privacy and comfort of others.



When heading to the pool (if available), we kindly ask that you wear appropriate attire while walking through the village. Swimwear or revealing attire is not permitted outside of the pool area. We kindly ask that you respect proper etiquette and maintain our good neighborly relations !

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



POOL AREA/NUDITY POLICY

- At the pool building, guests must change in the bathrooms, and nudity is not permitted in the pool area.
- Pareos are available for purchase at the boutique (*subject to availability*)



KIDS POOL POLICY



Family Hours: 11:00 AM – 2:00 PM

Reserved for families with children.

- Children must be under parental supervision at all times.
 - Parents are fully responsible for their kids' safety.
 - No rough play, diving, or glass items allowed.
 - Swim diapers required for young children.

Thank you for your cooperation!

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



SECURITY POLICY

- Children are always under the supervision of their parents or guardians.
 - Running, jumping, or hanging over the rooftop fence is strictly prohibited for safety reasons.
 - We decline all responsibility for accidents or injuries caused by non-compliance with these rules.
 - Your cooperation ensures a safe environment for everyone.
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- Valuables (jewelry, payment methods, etc.) should not be left in the rooms or in parked vehicles. La Maison du Désert declines any responsibility in case of loss or theft of these items. If you wish to store them safely, please inform us.

Thank you!

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



CUISINE & FOOD

We proudly serve Moroccan organic traditional cuisine, crafted with locally sourced, fresh ingredients daily. Our bread is homemade, prepared with care to complement each meal. Experience the authentic flavors of Morocco with every bite!



BREAKFAST POLICY

Summer (June – September):



8:00 AM – 10:00 AM

Winter (October – May):



8:30 AM – 10:30 AM

•The kitchen is not left at the disposal of our guests.
Please ask at the reception desk for any inquiry if no staff member around.

<https://agafaydeserthotel.com/guests-rules-regulations/>

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



LUNCH & SNACK POLICY

LUNCH HOURS:



12:30 PM – 3:00 PM

SNACK HOURS:



11:00 AM – 4:00 PM



Lunch is served in the dining area



Snacks are available throughout the day
— perfect for a light bite or midday treat.

•*The kitchen is not left at the disposal of our guests.
Please ask at the reception desk for any inquiry if no staff
member around.*

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



DINNER POLICY

Spring & Summer (April – September):




7:30 PM – 9:00 PM

Autumn & Winter (October – March):



7:00 PM – 8:30 PM

 Dinner is available by reservation only
– please book at least 4 hours in advance.

- *Please kindly inform us of any allergies or dietary needs in advance.*

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



OUTSIDE DRINKS POLICY

- Outside beverages, including water and alcohol, are not allowed in public areas.
- Our bar offers a selection of drinks for your enjoyment.
- Guests bringing their own alcohol may consume it in their room only, with a €15 corkage fee per bottle.

Thank you for your understanding.

LA MAISON DU DESERT AGAFAY

GUESTS RULES & REGULATIONS



RUGS PURCHASE & SHIPPING POLICY

Thank you for shopping with us!

- When you purchase a Nomad Berber Moroccan Rug, we handle the shipping process until the item is dispatched.
- Once you receive the tracking number, all responsibility for the shipment, including any issues or delays, is transferred to the shipping company.
- In the event of a lost rug during transit, the shipping carrier will be responsible.
- We will assist with any necessary claims, but we are not liable for lost items after the tracking number is provided.